



## Callahan & Associates HR Roundtable Attendee Information

April 16-17, 2018

### **Alanna Sullivan, Chief People Officer**

*Listerhill Credit Union (\$755M, AL)*



**How long have you been with your credit union (and any relevant experience you'd like to share)?** I have been with Listerhill Credit Union for 1.5 years.

**What is your primary role & responsibilities?** I have a strong well-rounded HR background in the financial industry, government, and healthcare.

**In my free time, I enjoy...** Spending time with my family and friends. I enjoy watching the Tide play as often as I have an opportunity.

### **Barbara Bartlett, Chief Human Resources Officer**

*Infinity Federal Credit Union (\$337M, ME)*



**How long have you been with your credit union (and any relevant experience you'd like to share)?** I have been with Infinity for 8.5 years. Prior to that, I had 10 years of experience in Telecom.

**What is your primary role & responsibilities?** I am responsible for all aspects of HR and Payroll and have a staff of one.

**In my free time, I enjoy...** My hobbies are travel, boating, shopping, Harley rides and spending time with my rescue dog and family. My husband is a Maine Guide and Coast Guard Captain so we spend a lot of time on the water. I have six grandchildren.

### **Brenda Curtis, VP Human Resources**

*ORNL Federal Credit Union (\$1.9B, TN)*



**How long have you been with your credit union (and any relevant experience you'd like to share)?** 4.25 years. Over 30 years of experience in HR

**What is your primary role & responsibilities?** All aspects of Human Resources.

**In my free time, I enjoy...** Being with my family, hiking, reading. Recently, I've started making mats out of plastic bags as part of a mission for homeless individuals.

## **Carol Cross, VP HR, Training & Development**

*Eastman Credit Union (\$4B, TN)*



**How long have you been with your credit union (and any relevant experience you'd like to share)?** I have been with Eastman Credit Union 13 years (2005 to present) and have a total of 30+ years HR leadership and consulting experience in a variety of industries.

**What is your primary role & responsibilities?** I am an officer of organization, a member of the executive team and as VP of HR and Training/Development, I have full responsibility for both HR and Training. I lead a 12-member HR/OD team as well as a 13-member Training and Development team.

**In my free time, I enjoy...** My church, my family and my community. My husband, Bill and I have 4 adult children, Chad, Adam, Brandon and Amy. Our kids and their spouses have blessed us with a total of 12 grandchildren (3 girls and 9 boys!) and I am a very proud "Gan". We are also blessed with a large Church family and a loving extended family. I serve on the board for the Northeast TN/Southwest VA YWCA and have a passion for the mission and work of this organization. I also serve on the board of the Bristol Train Station Foundation which is a historic landmark in our community and lead a Women's small group Bible stud in my home. My husband and I love to travel and were blessed to visit Rome and the Greek Islands last year.

## **Clara Kovarik, VP, Human Resources**

*121 Financial Credit Union (\$551M, FL)*



**How long have you been with your credit union (and any relevant experience you'd like to share)?** 19 years.

**What is your primary role & responsibilities?** This is my 4th Credit Union. I have worked as Teller, Member Service Rep, Loan Officer and now HR.

**In my free time, I enjoy...** Spending time with family, traveling, cooking.

## **Debbie McVadon, VP, Human Resources**

*Keesler Federal Credit Union (\$2.5B, MS)*



**How long have you been with your credit union (and any relevant experience you'd like to share)?** I have been with Keesler Federal Credit Union in the position of VP of HR for 12 years.

**What is your primary role & responsibilities?** I have been in the HR field for 25 years.

**In my free time, I enjoy...** Reading, painting, and crafts.

## Jane Fontaine, SVP, Human Resources & Training

Digital Federal Credit Union (\$8.2B, MA)



**How long have you been with your credit union (and any relevant experience you'd like to share)?** Jane possesses over 25+ years of human resources experience in a variety of organizations including the healthcare, insurance and business services sectors. She holds a BS and MS degree from Johnson & Wales University in Providence, RI; a Masters in Healthcare Administration (MHA) degree from St. Joseph's College in Standish, ME and an MBA in Organizational Development from Upper Iowa University. Jane is certified by the Society of Human Resources Management as a Senior Professional in Human Resources (SPHR) and is the Vice President for the Human Resources Association of Central Massachusetts.

**What is your primary role & responsibilities?** Jane leads the human resources and training function for Digital Federal Credit Union (DCU) the largest credit union in New England. DCU has 1000+ employees with 23 branches throughout Massachusetts and New Hampshire. Reporting directly to the CEO, she is responsible for overseeing all Human Resources functions including Talent Management, Benefits Administration, Organizational Development, Payroll, Compensation, and Training.

**In my free time, I enjoy...** Reading, traveling and spending time with my family.

## Joy Wilson, Chief Administrative Officer

ORNL Federal Credit Union (\$1.9B, TN)



**How long have you been with your credit union (and any relevant experience you'd like to share)?** I have been with ORNL Federal Credit Union for 14 years. I have worked in the financial industry for 29 years. My experience spans customer/member service channel management, organization development, marketing, human resources, compliance, policy and vendor management, security, fraud, training and enterprise risk management including business continuity and disaster recovery. I have been in senior and executive management positions for over 10 years.

**What is your primary role & responsibilities?** As the Chief Administrative Officer, I report to the CEO and am responsible for Human Resources, Training and Enterprise Risk Management.

**In my free time, I enjoy...** Being with my family walking, riding bikes, or watching a good movie with a bucket of popcorn.

## Mallory Charette, Human Resources

SC Telco Federal Credit Union (\$367M, SC)

## Mary-Nelms Parsons, Director of Human Resources

ASE Credit Union (\$259M, AL)



**How long have you been with your credit union (and any relevant experience you'd like to share)?** I've been with ASE since May 2016. I have over 20 years of experience in various industries with both small and large employers - serving in multiple capacities from Regional Benefits Manager to Director of HR.

**What is your primary role & responsibilities?** I'm a member of the Executive team reporting to the CEO and as DHR I am responsible for the entire employee life cycle including recruiting/selection, salary administration, payroll and benefits and employee relations.

**In my free time, I enjoy...** When I'm not working - I am addicted to tennis, also enjoy reading and spending time with my husband and our two rescue beagles!

## Mike Owens, HR Manager

Pen Air Federal Credit Union (\$1.3B, FL)



**How long have you been with your credit union (and any relevant experience you'd like to share)?** I just started on 2/12/18.

**What is your primary role & responsibilities?** Seasoned HR professional with 2 senior HR certifications and teach certification prep courses at local college. Former credit union board member. Past President of local HR chapter and HR FL State Council member. Held multiple HR Manager positions in healthcare, newspaper distribution, call center and HR Manager consultant for financial institutions, manufacturing, ambulance company, property management, local government agencies, economic development groups.

**In my free time, I enjoy...** Golfing, spending time with grandkids, physical fitness activities.

## Peggy Stubblefield, SVP/CHRO

Ascend Federal Credit Union (\$2.2B, TN)



**How long have you been with your credit union (and any relevant experience you'd like to share)?** 36 years.

**What is your primary role & responsibilities?**

**In my free time, I enjoy...** We enjoy spending time with family. I spend a lot of time with my father who is 89. My husband and I have a son and daughter along with a wonderful son-in-law and two granddaughters, Henleigh (3) and Hadlee (1). I love going to auctions and antique stores.

## Sydney Manning, AVP, Human Resources

Clearview Federal Credit Union (\$1.1B, PA)



**How long have you been with your credit union (and any relevant experience you'd like to share)?** I've been with Clearview for 32 years, starting as a Receptionist and moving into HR when the department was formed in 1991. I obtained my SPHR certification in 2005 and returned to college completing my Bachelor's Degree in HR in 2014.

**What is your primary role & responsibilities?** As AVP-Human Resources, I'm responsible for the HR and Training functions for Clearview. I spend the much of my time working with our Management team on employee relations concerns, workforce management, position evaluations and salary administration. On the Training side, I partner with our Director-Training on our Manager Development Program, and any HR specific training (onboarding for example).

**In my free time, I enjoy...** I love spending time with my family and friends. My husband and I have two grown children and our idea of a great weekend is spending time with them, boating, riding our motorcycle, and playing guitars.

## Katy Slater, Senior Vice President

Callahan & Associates



**How long have you been with your credit union (and any relevant experience you'd like to share)?** Katy Slater, Senior Vice President for Callahan & Associates, has over 25 years of experience working with the nation's largest credit unions and CUSO suppliers providing strategic direction and leadership. She has been connecting with audiences on the national platform through insightful and informative speaking engagements for more than two decades.

**What is your primary role & responsibilities?** Katy has held senior management positions in finance/auditing, operations, product development and marketing, giving her a keen ability to understand all angles of the industry. She is a proven strategic leader with a demonstrated ability to develop success strategies as well as implement strategic vision.

**In my free time, I enjoy...** Spending time with her husband (Todd), two children (Megan and Emily), and Aussiedoodle.

## Scott Sturkie, Director, Account Management & Sales

*Callahan & Associates*



**How long have you been with your credit union (and any relevant experience you'd like to share)?** I have been with Callahan & Associates since March 2016.

**What is your primary role & responsibilities?** As a member of Callahan's Account Management team, I am responsible for supporting large enterprise credit unions. Consistent contact with credit unions helps Callahan succeed as the leading provider of data and information to the industry.

**In my free time, I enjoy...** spending time with my family, taking in new experiences and trying to keep up with my two young daughters!

## Victoria Taylor, Marketing & Engagement Manager

*Callahan & Associates*



**How long have you been with your credit union (and any relevant experience you'd like to share)?** I have been with Callahan & Associates for 7 years. Before that, I worked for a management consulting company on their client engagement and strategy team.

**What is your primary role & responsibilities?** As a member of Callahan's marketing team I focus on email communications with clients and prospects, digital and web strategies, social media (LinkedIn), and media outreach. I also manage the team that plans, recruits, and executes all our events like this Roundtable, training bootcamps, and webinars. I am one of Callahan's remote employees and work from home in Greensboro, North Carolina.

**In my free time, I enjoy...** My husband and I just bought a house so I spend all of my free time unpacking boxes, looking at furniture online, mowing my new yard (.33 acres!), and learning to be a good homeowner.